NPA Relief Planning 2003 Operations Review



- Background 2003 relief planning environment
- Accomplishments
- Performance measurements/quality control
- Issues encountered
- Summary



- Relief planning activities influenced by continued reduction in code demand due to wireline and wireless pooling, and the return of codes
- Regulators continued to be more involved in numbering issues & generally took a "wait and see" attitude towards relief
- Relief planners directed activities related to current relief projects rather than initiation of new relief
 - Rescinding jeopardy and withdrawing relief plans
 - Updating exhaust forecasts to reflect continued lowered demand
 - Reviewing unavailable code lists to increase assignment pools
 - Responding to aging of relief petitions & updating records
- NANPA continued to responded effectively to these changes

- Initiated one relief planning project (AR 870) and updated the record for the IL 815 and NE 402 projects
- Facilitated 49 industry meetings, all by conference call (e.g., NPA relief, jeopardy, unavailable code, petition withdrawal, implementation)
 - Distributed via DDS relief planning material normally handed out at meeting, e.g., guidelines excerpts, consensus definition, updated assignments, etc.
- Prepared and filed 5 industry petitions to withdraw relief
- Attended and participated in 12 state sponsored public meetings, regulatory hearings & workshops
- Published 3 Planning Letters announcing new relief or changes to existing relief projects
- Distributed 153 DDS notifications of NANPA activities & related documents



- Met performance objectives on all 61 tracked events
- Continued to provide a very high level of customer satisfaction in the conduct of industry meetings based on quality surveys
- Completed facilitation refresher training as part of the 2003 PIP
- Provided explanation for how NANPA selects NPA codes for relief areas as part of the 2003 PIP
- In conjunction with NRUF and Code Administration staff, developed 2003 NPA exhaust projections



- Revised 32 NPA exhaust projections to reflect significant changes in NXX demand, NXX returns, etc.
- Maintained monthly report reflecting the status of active NPA relief projects.
- Conducted a DDS training session attended by 28 industry participants to promote and improve use of the service.
- Met guidelines requirement by establishing NPA relief code reservations and advised INC of the number of the available general purpose NPA codes remaining in the assignment pool.
- Participated in bi-monthly meetings with state regulators to address numbering concerns.

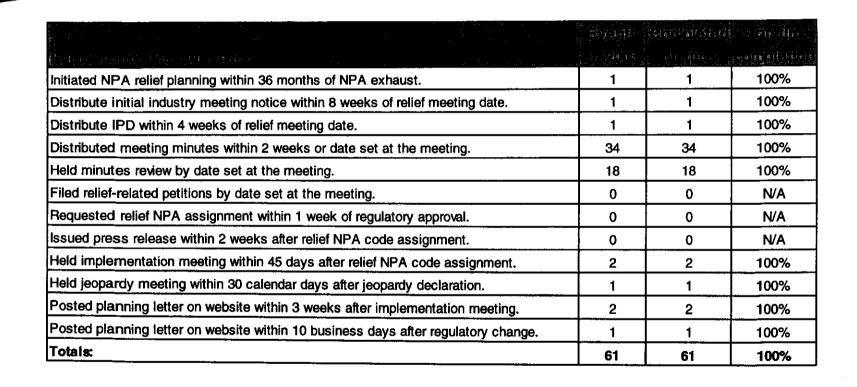


- Completed NPA-specific industry requirements concerning future NANPA actions based on industry established "triggers," e.g., 815 IL jeopardy meeting was held when PA's inventory fell to 5 codes or less.
 - Trigger's status chart updated and posted to the web monthly
- Coordinated NANPA and Pooling Administration meetings to avoid conflicts in scheduling.
- Responded to voicemail and email contacts within one business day over 99% of the time.
- As standard practice, distributed DDS notification when a regulator dismissed a relief petition in order to maintain a relief project audit trail in DDS document archives.

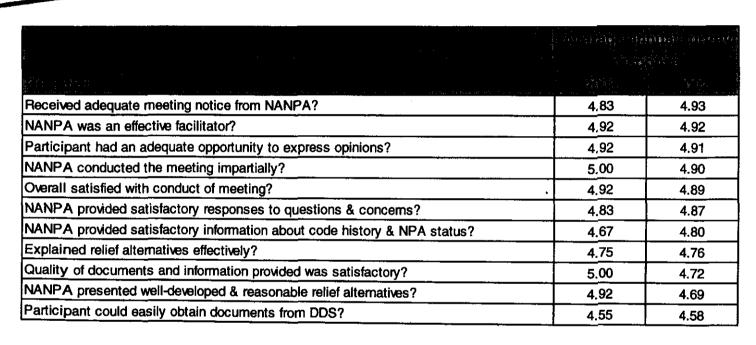


- Performance measurements are used to track monthly key relief planning activities.
 - Tied to guidelines requirements
 - Results reported monthly,reviewed by NANPA management and provided to NOWG
 - Immediate follow-up for missed PMs to identify root cause and correction
- Quality surveys were conducted for each relief planning meeting, and for each conference call during one month each quarter.
 - Ratings provided for quality factors, e.g., timeliness of notices, using a scale
 of: 5 = Strongly Agree to 1 = Strongly Disagree
 - Surveys scores and comments were used to spot areas for improvement in the quality of conference calls









5 = Strongly Agree 3 = Neutral 1 = Strongly Disagree

Total Number of Meetings – 1

Total Number of Attendees – 24

Total Number of Survey Responses – 12

Percent Survey Response – 50%





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NANPA conducted the conference call in an impartial manner?	4.96	4.96	
NANPA provided adequate notice of the conference call?	4.97	4.95	
Adequate opportunity to express opinions during the call?	4.93	4.92	
Overall satisfaction with NANPA's conduct of the conference call?	4.93	4.89	
NANPA was well prepared for the meeting?	· 4.81	4.86	
NANPA was an effective facilitator on the call?	4.92	4.86	
Quality of documents and information was satisfactory?	4.73	4.81	
information provided prior to the call was sufficient?	4.75	4.80	
Easily able to obtain documents via DDS?	4.90	4.76	
The conference call facilities (e.g., sound quality) were satisfactory?	4.81	4.60	

5 = Strongly Agree 3 = Neutral 1 = Strongly Disagree

Total Number of Conference Calls surveyed – 14

Total Number of Attendees – 145

Total Number of Survey Responses – 72

Percent Survey Response - 50%



- Recommended INC guidelines change to the NPA Relief Planning and Notification Guidelines to include the definition of the Recorded Announcement period because this period is part of the timeline of NPA Relief activity for a geographic split
- Responded to state regulator concerns about the status of unavailable codes by facilitating 10 meetings to identify codes that could be made available for assignment



- NANPA acted when requested by the industry or regulators for assistance.
 - Notifications of service-provider implementation meetings in CA
 - Notifications as requested by CPUC for 909 NPA
 - Scheduled industry meetings to consider withdrawing relief in NJ 609, 856, & 908; TN 615 and TX 214/972/469 as requested by respective State Commissions.
 - Rescinded 445 relief code for the 267/215 NPA as ordered by the PA
 PUC
 - Updated the record for MD 410/443 as requested by the Hearing Examiner



- NANPA responded effectively to significant changes in relief planning activities caused by a reduction in code demand
- NANPA met guidelines requirements with 100% on-time completion of key relief planning tasks
- Demonstrated a continued high level of satisfaction with NANPA's facilitation of relief planning meetings
- Closely monitored the status of active relief projects and provided 100% on-time notifications of significant changes via Planning Letters



Eastern Region 2003 NPA Relief Planning Activities

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• Relief Petitions Dismissed, Rescinded or Withdrawn

- IN 317 Relief petition dismissed by Indian Utility Regulatory Commission
- PA 570 Relief petition dismissed by PA Public Utility Commission
- PA 717 Relief petition dismissed by PA Public Utility Commission
- PA 445 Relief petition rescinded by PA Public Utility Commission
- TN 615 Petition filed 10/7/03 to withdraw relief on behalf of industry
- NJ 609 Petition filed 10/16/03 to withdraw relief on behalf of industry
- NJ 856 Petition filed 10/16/03 to withdraw relief on behalf of industry
- NJ 908 Petition filed 10/16/03 to withdraw relief on behalf of industry

Additional NPAs Eligible for Relief Petition Withdrawal

- NC 336 Letter filed with North Carolina PSC 6/18/03
- NY 516 Letter filed with New York PSC 6/18/03
- NY 518 Letter filed with New York PSC 6/18/03
- SC 803 Letter filed with South Carolina PSC 6/19/03
- SC 843 Letter filed with South Carolina PSC 6/19/03



Relief Initiated in One NPA

- AR 870 8/14/03 Pre-IPD meeting
- AR 870 9/23/03 NPA Relief Meeting

Relief Filing Pending for Two NPAs

- PA 814 NANPA to convene Industry meeting after publication of 2004
 NRUF to determine when relief petition should be filed.
- AR 870 NANPA to convene Industry meeting after publication of 2004
 NRUF to determine when relief petition should be filed

Completed Projects

- Overlays NY 212/646, 718/347 and 917 mandatory 10-D dialing
- NPA Splits AL 334/251, MI 616/269, MI 810/586, FL 941/239

Jeopardy Rescinded for Three NPAs

- IN 812, NJ 609 and TN 615



• Waiting for Decisions on NPA Relief for Sixteen NPAs

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	NXXs Available	NXXs Used in 2003	NXXs Unavailable
GA 706	136	+ 10 increase	· 32
IN 765	210	+ 3 increase	14
IN 812	128	6	14
KY 270	158	22	20
MS 601	78	45	31
MS 662	176	61	19
NC 336	167	7	25
NH 603	82	+ 4 increase	40
OH 440	263	+14 increase	32
NY 315	148	5	40
*NY 516	118	0	32 + 66 - Pooling
*NY 518	192	4	21
NY 631	66	10	28 + 124 - Pooling
*SC 803	228	10	28
*SC 843	199	21	22
WV 304	67	19	42
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Unavailable Code Meetings

- CT 203, 860 3/28/03 Resulted in 23 NXX codes released
- IN 317, 765, 812 6/10/03 Resulted in 47 NXX codes released
- OH 617, 740 8/11/03 Resulted in 18 NXX codes released
- PA 412, 484,570,717,724,814 8/27/03 Resulted in 9 NXX codes released
- WV 304 8/7/03 Resulted in 16 NXX codes released

• Three NPAs in Jeopardy – Waiting for Relief Decisions

- MS 601, NH 603 and WV 304
- Four NPAs in Jeopardy Relief Decisions Received

	NXXs Available	NXXs Used in 2002	NXXs Unavailable
CT 203	49	10	16
CT 860	58	0	19
FL 305	30	+ 5 increase	22
MD 443	157	+ 9 increase	21



• Implementation TBD or Suspended in Fourteen NPAs

_	NXXs Available	NXXs Used in 2003	NXXs Unavailable
AL 205	207	11	18
CT 203	49	10	16
CT 860	58	0	19
FL 305	30	+ 5 increase	22
FL 407	219	+ 2 increase	23
GA 678/77	0 91	+ 3 increase	39
MD 240/30)1 386	+7 increase	52
MD 443/41	10 171	+8 increase	46
MI 313	183	+ 5 increase	24
MI 734	211	+ 5 increase	23
NC 919	119	0	27
OH 513	200	1	. 34
OH 614	169	+ 5 increase	20
PA 484/61	0 200	+21 increase	52





- MS 601 NPA Expect to have relief decision later this year.
- PA 814 NPA Industry meeting to determine when to file relief plan.
- AR 870 NPA Industry meeting to determine when to file relief plan.
- Hold UA Code meetings when requested by State PSCs



Western Region 2003 NPA Relief Planning Activities

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- AS New member enters NANP in Oct. 2004
- CA State laws & FCC authority impact relief process, including rescinding jeopardies
- CA 909 NPA CPUC decision for 2-way split
- OK 918 NPA petition dismissed by OCC
- OR 541 NPA petition dismissed by OPUC
- TX 214/469/972 relief petition withdrawn
- TX & MO All NPAs UA recovery project
- ID 208 NPA petition dismissed by PUC



• 2003 – Year in Review

- Awaiting Regulatory Decisions (Excluding Calif.)
 - NPA 217 (IL) Filed August 28, 2000 (exhaust 1Q2005)
 - NPA 618 (IL) Filed October 19, 2000 (exhaust 2Q2006)
 - NPA 815 (IL) Filed June 28, 2000* (exhaust 1Q2005)
 - NPA 832 (TX) Filed March 7, 2000 (exhaust 4Q2006)
 - NPA 715 (WI) Filed August 12, 2002 (exhaust 4Q2006)

* (Recent decision to overlay – 2/4/04)

- New Regulatory Decision:

NPA 909 (CA) – (2-way Split) November 13, 2003



- Completed Projects
- 903/430 NPA (TX) Overlay 2/15/03
- 915-325/432 NPA (TX) 3-way Split 12/6/03
- Jeopardies Rescinded
 Jeopardies Rescinded
 Jeopardies Pescinded
- Petitions Dismissed or Withdrawn
- 208 MPA (ID) Dismissed
- 918 NPA (OK) Dismissed
- 541 NPA (OR) Dismissed
- 214/469/972 MPA (TX) Withdrawn



Awaiting Regulatory Decisions

- 916 NPA (Filed 07/30/99) NRUF: 1Q2011
- 323 NPA (Filed 01/31/00) NRUF: 2Q2009
- 530 NPA (Filed 04/26/00) NRUF: 2Q2011
- 626 NPA (Filed 07/12/00) NRUF: 1Q2014
- 805 NPA (Filed 07/17/00) NRUF: 1Q2009
- 949 NPA (Filed 07/27/00) NRUF: 3Q2017
- 559 NPA (Filed 08/21/00) NRUF: 3Q2013
- 209 NPA (Filed 08/28/00) NRUF: 4Q2012



• Draft or Suspended Decisions

- 925 & 562 NPAs have draft Split decisions
- 310,415,408,510,650 and 714 NPAs have suspended Overlays
- 818 NPA has Split decision awaiting Implementation dates
- 707 & 760 NPAs have Split decisions- suspended 7/20/00
- 619 NPA has second phase of 3-way Split suspended 5/4/00

Jeopardy NPAs

- 21 of the 25 active NPAs are in jeopardy, 19 are rationed at 2 codes per month and one at 2 codes every other month under CPUC ruling
 - Sixteen of these NPAs have exhaust dates beyond 2007.



- CPUC received authority on one of two petitions before FCC
 - Increase donated block contamination threshold to 25% for 310 & 909
 NPAs (implemented December 2003)
 - No FCC decision on their petition for two TSO's in the state
- Decisions without implementation dates require continued NANPA monitoring and involvement expect more CPUC actions/decisions.
- CPUC authority over rationing does not permit NANPA to rescind jeopardy for those NPAs with longer lives.
- CPUC conducted seven additional local jurisdiction and public meetings during July 2003 to update the record before issuing 909 NPA relief decision to split to 951 NPA.



- Relief petition filed October 1997
 - Originally an overlay relief with mandatory 1+10D dialing implemented – the CPUC rescinded order and required industry to return to 7D dialing.
 - CPUC ordered a split without implementation dates in September 2000
 - Three additional public meetings conducted in April 2001.
 - Rationing levels are controlled by the CPUC now at 2 codes every other month. (Forecasted exhaust is 3Q2004)
 - 310 has been in pooling since March 2000. Nine codes remain available for assignment and still no start of relief date.



• Relief petition filed in 1998

- Originally CPUC ordered a split with a subsequent overlay on one side, but later suspended order before being implemented.
- The 909 NPA has been in pooling since December 2000.
- NANPA submitted updated relief alternatives to CPUC in June 2002.
- Seven additional public meetings conducted in July 2003.
- A relief decision was issued November 13, 2003.
- Implementation meeting conducted and Planning Letter # 334 issued in December. Permissive starts July 17, 2004.
- Pending petition by Wireless providers for earlier relief dates.
- Eight Codes remain available for assignment.(Exh. 2Q2004)



- American Samoa New Member to the NANP 684 NPA
 - This is a small group of South Pacific islands in U.S. territory with a population of about 65,000
 - Only ten NXX codes will be assigned
 - Only two service providers the incumbent and a wireless competitor
 - NANPA has conducted implementation meeting and issued Planning Letter
 - Industry is awaiting word for the sub-committees to meet
 - Permissive dialing starts in October 2004

Illinois

- 217 and 618 NPAs Awaiting ICC decision
- 312, 630, 708 and 773 NPAs –ICC decision for overlays implementation dates to be determined when all available codes in each NPA have been assigned
- 815 NPA NANPA provided updated projected lives of the relief alternatives and new projected exhausts dates during 2003
 - The ICC ALJ conducted several hearings which NANPA attended. The ICC issued a decision for an overlay 2/4/04.



Missouri

- 314 NPA Overlay 557 NPA- order suspended (PL-303) exhaust forecast is
 2Q2010
- 816 NPA Overlay 975 NPA- order suspended (PL-304) exhaust forecast is 2Q2011
- At PSC request, NANPA conducted an industry conference call to recover as many unavailable codes as possible in all MO NPAs
 - Resulted in total of 63 codes being released for assignment

Nebraska

- 402 NPA Relief plan filed September, 1999 no Commission decision
 - Pooling started July 2001
 - At PSC's request, NANPA submitted updated projected lives on relief alternatives in October 2003
 - There are 89 codes available as of December 31, 2003
 - The current exhaust projection is 2Q2005



Oklahoma

- 405 NPA Relief plan filed October 2000
 - October 2001 OCC issued an "Interim" decision, ordering an overlay
 - Pooling started in March 2003
 - OCC requested in writing that NANPA not announce any new NPA assignment until further notice
 - The current exhaust forecast is 4Q2011 expect petition to be dismissed
- 918 NPA Relief plan filed in October 2000
 - October 2001 OCC issued an "Interim" decision, ordering an overlay
 - Pooling started in May 2002
 - OCC requested in writing that NANPA not announce any new NPA assignment until further notice
 - NANPA rescinded jeopardy in May 2003
 - The current exhaust forecast is 2Q2007
 - The OCC dismissed the relief petition on November 12, 2003.

Oregon

- 541 NPA Relief plan filed June 2000
 - Jeopardy rescinded June 2002
 - Pooling started on July 2001
 - The current exhaust forecast is 2Q2007
 - The Commission dismissed this petition May 2003



Texas

- 832/713/281 NPA overlay complex relief petition was filed 3/7/00
 - Awaiting a PUCT decision forecasted exhaust is 4Q2006.
- 512 NPA Relief petition was filed 3/1/00
 - PUCT overlay decision has been suspended
 - Exhaust extended to 3Q2009 NANPA recently rescinded the jeopardy condition.
- At the request of the PUCT, NANPA conducted a series of industry conference calls to recover as many unavailable codes as possible in all TX NPAs.
 - Resulted in over 190 codes being released

Utah

- 801 NPA On October 10, 2002, the Commission's decision to split (New 385 NPA, a non-contiguous split) was delayed again until March 30, 2005 (PL-326)
 - There are 96 codes available for assignment as of December 31, 2003
 - In 2003, there were eight code assignments
 - The current exhaust forecast is 2Q2007



Washington

- 206/253/360/425 564 NPA Overlay in 7D and 10D permissive dialing
 - The Commission's third order delayed mandatory dialing until at least October 2002
 - Relief has not taken place WUTC has no plans to issue a subsequent order
 - WUTC has stated it would provide the industry at least six (6) months notice before the start of relief
 - Pooling in the 360 started on February 2002 NPA has 68 codes available for assignment as of December 31, 2003 and is closest to exhaust of the four NPAs
 - The current forecasted exhaust is 3Q2005

Wisconsin

- 262 NPA –industry delayed filing petition until the NPA is within 36 months of exhaust - forecasted exhaust is 3Q2010
- 414 NPA industry delayed filing petition until the NPA is within 36 months of exhaust - forecasted exhaust is 3Q2015
- 715 NPA –petition filed August 2002 awaiting decision forecasted exhaust is 4Q2006
- 920 NPA industry delayed filing petition and is watching the NPA's status forecasted exhaust is 2Q2006

- Returned Codes with ported TNs
 - Relief Planning assisted CO Code Administration by sending 75 letters to service providers to obtain new code holders involving 90 codes with 35,649 ported TNs.
 - Only 4 codes having 97 ported TNs were disconnected up through December resulting in 99.7 % of all TNs found a new code holder
- Provided logistical assistance to the CPUC in securing meeting locations, preparing mailing list for local jurisdictions and then participated in CPUC's Local Jurisdiction and Public Meetings on the 909 NPA relief project.
- Jointly worked with TX & MO regulators to reduce the number of Unavailable Codes resulting in the recovery of over 250 UAs.



- AS 684 NPA Start of Permissive dialing in October.
- CA 909 NPA Start of Permissive dialing in July.
- CA 310 NPA Expect to have relief decision later this year.
- IL -815 NPA Implementation Meeting scheduled March 15, 2004.
- OK 580 NPA Relief Planning Meeting scheduled for March 31, 2004
 - Forecasted exhaust is 2Q2007

